

MATERIAL RETURN POLICY

The following applies to all materials supplied from Design Supply Doors LLC

- All materials must be returned in their original condition with ALL original parts
- Materials must be returned no later than 45 calendar days following date of delivery of material to customer
- **Credit is not guaranteed and must be approved by DSD, following return and inspection of materials.**

Non-Stock / Custom-Order Materials:

- | | |
|-------------------------|--|
| ○ Wood Doors | No Returns |
| ○ Hollow Metal | No Returns |
| ○ Hardware | Subject to supplier restocking policy, fee and credit approval
Minimum 40% Restocking Fee |
| ○ Toilet Acces. / Misc. | Subject to supplier restocking policy, fee and credit approval
Minimum 40% Restocking Fee |

Stock Materials:

- | | |
|-------------------------|--|
| ○ Wood Doors | No Returns
<i>Once a door has been prepped by DSI Wood Door Shop – material cannot be altered or canceled.</i> |
| ○ Hollow Metal | 35% Restocking Fee |
| ○ Hardware | 35% Restocking Fee |
| ○ Toilet Acces. / Misc. | 35% Restocking Fee |

The material return policy applies to all materials except in a case of DSI error on approved customer orders.

Acknowledged By: _____

Date: _____